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(https://www.groupefdj.com/en/investors/financial-publications.html).

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## **Speakers**





**Charles Lantieri**Deputy Chief Executive Officer



**Cécile Lagé**Lottery and Customer department
Executive Vice-President



Pascal Chaffard
Finance, Performance and Strategy
Executive Vice-President



Vincent Perrotin

Commitment & Responsible Gaming

Director

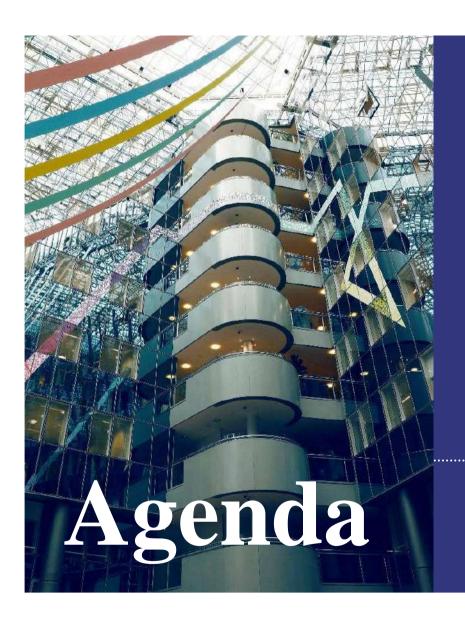


**Cédric Breton** *Lottery deputy CEO* 



**Richard Courtois**Sports betting & Poker CEO





01. Strategic ambitions

Stéphane Pallez

02. Sustainability

**Charles Lantieri & Vincent Perrotin** 

03. Lottery

Cécile Lagé & Cédric Breton

04. Sports betting & online gaming

**Richard Courtois** 

05. Finance

Pascal Chaffard

Q&A

**06. Conclusion** 

Stéphane Pallez





## A successful journey since the IPO leading to a stronger FDJ

#### New fiscal and regulatory framework

Remarkable 30,000 PoS

**Successful lottery digitalisation** 

~40% online lottery stakes 2019-2022 CAGR

network performance

Pursuit of sports betting momentum

Acceleration of diversification (Payment & Services - International) High-level financial performance combined with best-in-class extrafinancial performance Entry in new online market verticals: poker and horse-racing





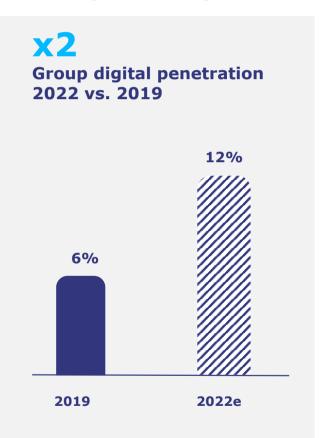
**Corporate purpose in FDJ bylaws** 

"Gaming is our business, giving back to society is what drives us, and responsibility is our constant focus"



## A successful journey since the IPO leading to a stronger FDJ

**■** High level operational and financial performance ...







## A successful journey since the IPO leading to a stronger FDJ

... combined with best-in-class extra-financial performance

## **Economic and social** contribution\*

€6.2bn contribution to French GDP ~55,000 jobs created or maintained

# Responsible gaming

> 10% of the media budget

## Societal commitments

€25m FDJ Foundation €15m Rebound Fund

## Moody's | esg

A1+ rating
Renewed for the 4<sup>th</sup> year in 2022
Score up from 66/100 to 72/100

\*2021 figures - Source: BDO-Bipe

# FDJ continues its transformation journey, spurring sustainable and profitable growth





# Confidence in our ability to successfully navigate macro uncertainties thanks to a well-proven track record

# A solid track record of profitable growth

- Resilience:+5.7% 1997-2022 stakes CAGR
- Ability to adapt to a changing environment

## French economy more resistant to an uncertain macro environment

- **GDP:** +2.6% in 2022 then +0.4% in 2023
- **Inflation:** +5.8% in 2022 then +4.4% in 2023

Source: European commission – November 2022

### Various levers to maintain sustainable and profitable growth

- Capitalise on an extensive player base
- **■** Reinforce Lottery's responsible growth levers
- Maintain sports betting momentum and develop online gaming
- **■** Amplify Payment & Services business and international footprint









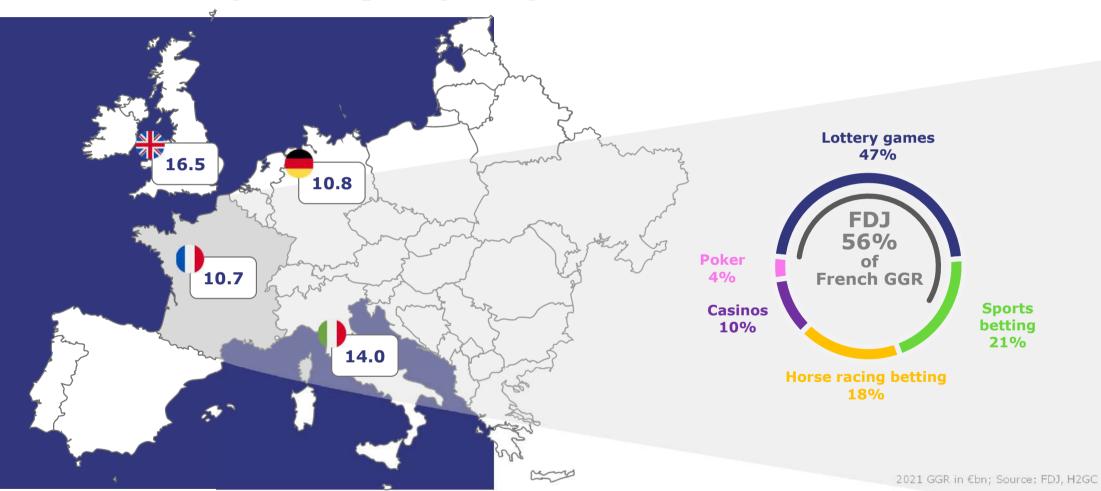






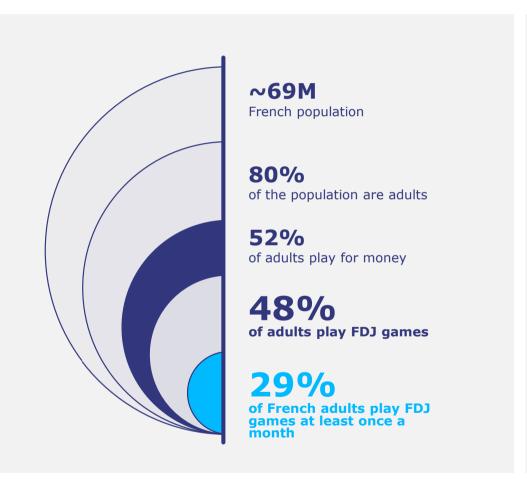


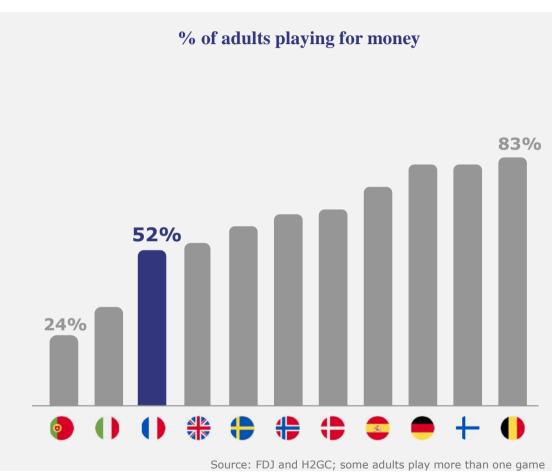
## France: 4<sup>th</sup> largest European gaming market





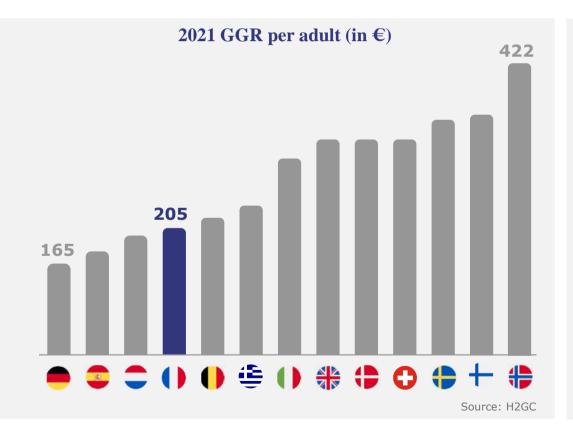
## An extensive player base...



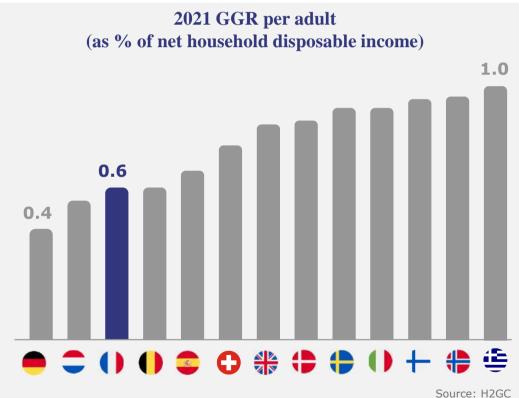


### ... with a moderate spend per head...

#### Low GGR per head in France...



## ... representing a small share of disposable income



## ... and whose behavioral trends are well captured by FDJ



Proximity / Mobility

**Enriched CX** 

Personalized customer relationship

**Omnichannel** 

Ethical and durable consumption

Responsible gaming & social impact



### Lottery: reinforce responsible growth levers

- Solid lottery historical performance
- Digitalisation well under way
- **■** Fuelling Group growth
- **■** Through omnichannel further development

Online lottery stakes 2022-2025 CAGR > 20%

- Increased focus on player protection
  - Of online lottery GGR from high-risk players in 2025
- Games for good causes





# Sports betting & online gaming: maintain PoS momentum and develop a comprehensive online offering

- **■** Maintain PoS growth momentum
- Gain further online market share
- Add online verticals





Become one of the leading online gaming operators in France

An extensive responsible gaming & player protection



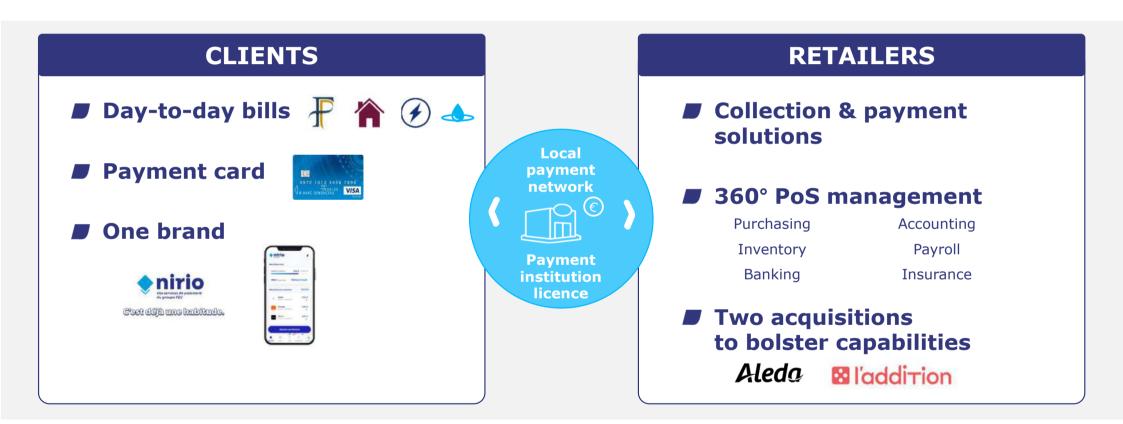
"Betting is not for minors even in a major tournament!"

Strong partnerships to leverage the brand





# Payment & Services: become the leading proximity payment and collection network in France



## International expansion via leveraging our B2B international capabilities

#### Already great achievements with 15 significant customers in 10 countries

- Marketplace for online lottery digital game distribution
   Point of Sales equipment and software

  Customers

  Customers

  Partnership

  Partnership

  Partnership

  Partnership
- Turnkey solutions to manage sports betting operations
   Trading services and risk management

  Customers

  Customers

  Partnership

  Partnership

## International expansion as a lottery and online gaming operator



Operate sports betting and online gaming in Europe

Through opportunities such as tenders, licenses and acquisitions



## An innovation strategy to back future growth and benefit all stakeholders











### 5 MITS (Major Innovation Topics)

FUTURE OF GAMING

FUTURE OF PLAYER EXPERIENCE

FUTURE OF OMNICHANNEL DISTRIBUTION

WEB3

**TECH FOR GOOD** 



### Confidence in our medium-term financial and extra-financial objectives

#### **Financial**

**REVENUE GROWTH** 

upper end of +4% - +5% CAGR 2022\*-2025 **ONLINE STAKES** 

>20% CAGR 2022-2025

**EBITDA MARGIN** 

>25% in 2025

#### **Extra-financial**

**RESPONSIBLE GAMING** 

< 2%
of online lottery GGR\*\*
from
high-risk players in 2025

**CARBON INTENSITY** 

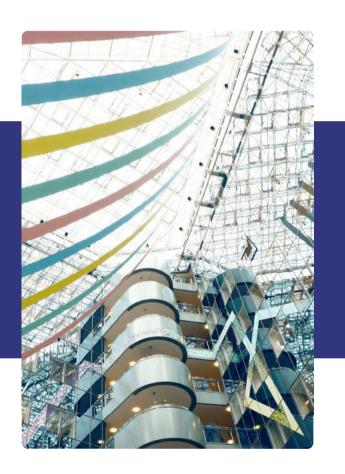
Reduce by half our global carbon intensity by 2030 (all scopes) **ESG PERFORMANCE** 

Maintain A1+
Moody's ESG Solutions
rating

<sup>\*</sup> With Aleda and l'Addition revenue on a FY basis

<sup>\*\*</sup> GGR = Gross gaming revenue is the difference between stakes and player winnings

## Looking further ahead...



Strengthen our sustainable growth model based on player protection

**Amplify our positive impact on society** 

**Become a truly international player** 

"Gaming is our business, giving back to society is what drives us, and responsibility is our constant focus"



## Responsibility at the heart of FDJ's purpose



"Gaming is our business, giving back to society is what drives us, and responsibility is our constant focus"

## A sustainability strategy based on six commitments

Embedding responsible gaming at all levels within the Group



Taking part
in the fight against
climate change
and the
preservation of
biodiversity



Sustaining the Group's contribution to society



Contributing to economic value creation nationwide



Ensuring integrity and business ethics



Promoting diversity and inclusion



# A sustainability strategy informed by structured dialogue with stakeholders



### Focus on the Stakeholder Committee

#### **CHAIRWOMAN**



Rose - Marie Van Lerberghe

Former Chief Executive Officer of AP-HP and Chairwoman of Korian

#### **LOTTERY & GAMING**



Elisabeth Belmas

Gaming historian and specialist, Secretary General of scientific interest group "Jeu et Sociétés"



Marion Caspers - Merk

Former chairwoman of the Baden-Württemberg lotterv

#### **ECONOMICS**



**Philippe** Moati

Professor of Economics and Co-Chairman of the Observatoire Société et Consommation

#### **ENVIRONMENT**



**Benoit** Halgand

Head of CSR and Climate - Comité 21, Co-founder of Manifeste Etudiant pour un Réveil Ecologique

DATA & AI



Laurence **Devilliers** 

Professor of artificial intelligence at CNRS

#### **SOLIDARITY**



Joëlle **Bottalieo** 

Vice-Chairwoman of Secours Populaire français, Haut Conseil de la Vie associative

#### **LOCAL COMMUNITIES**



Christophe Bouillon

Mayor of Barentin Président of Association des Petites Villes de France



**Philippe** Coy

Chairman of Confédération des



**Daniel Panetto** 

Chairman of Culture Presse

#### MONEY **LAUNDERING**



Jean - Baptiste Carpentier

Head of Compliance

Veolia Group

#### **RESPONSIBLE GAMING**



Louise Nadeau

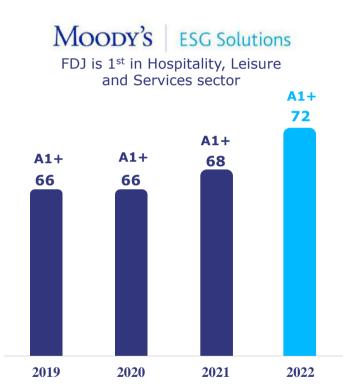
Professor Emeritus of psychology at the University of Montreal, expert in addiction



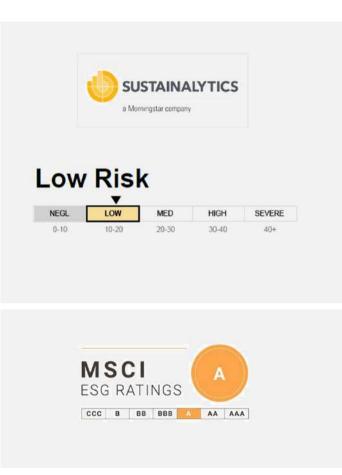
Christian **Bucher** 

Psychiatrist specialising in addictive behaviour

## Recognised and constantly improving sustainability performance









## Objective to maintain A1+ rating by Moody's ESG Solutions

## Maintain A1+

Moody's ESG Solutions rating and remain one of the three highest-rated operators in the gambling industry

- Comprehensive review of FDJ's extra-financial performance
- **■** Continuous improvement needed to secure this high-level performance



# Sustainability criteria included in variable remuneration at every level of the company since 2019



#### **Executive directors**

**30%** of the annual variable compensation for 2022

## **Executive directors and a significant number of senior executives and managers**

**20%** of long-term incentive plan (performance shares)

#### **All employees**

**20%** of short-term incentive plan



### **Focus on three commitments**

Embedding responsible gaming at all levels within the Group



Taking part in the fight against climate change and the preservation of biodiversity



Sustaining the Group's contribution to society



Contributing to economic value creation nationwide



Ensuring integrity and business ethics



Promoting diversity and





## Embedding responsible gaming at all levels within the Group



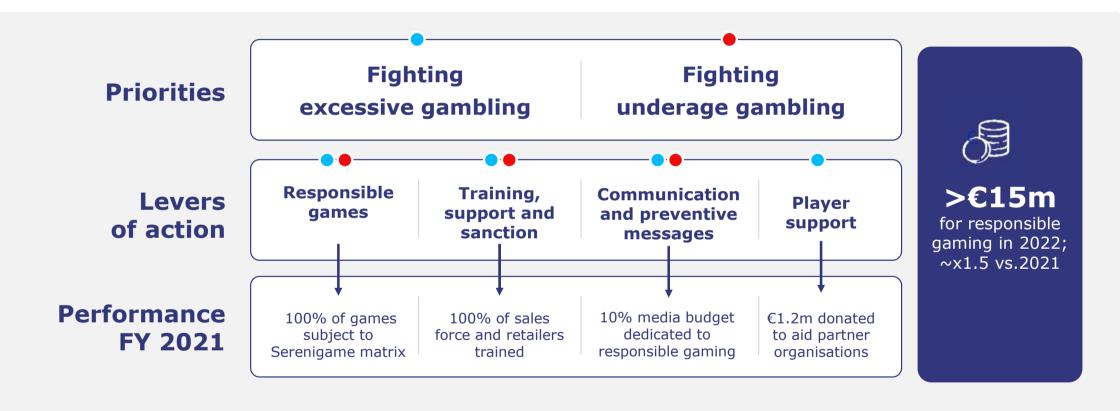
- **■** FDJ has been committed to responsible gaming for more than 20 years and is continuously enriching its best-in-class initiatives
  - In 2021, 100% compliance with the European Lottery Association's triennial Responsible Gaming Certification (for the 5<sup>th</sup> consecutive time)







## A proactive responsible gaming policy with two key priorities





## 2025 responsible gaming objective to reduce excessive gambling

<20/o
of online lottery GGR\*
from high-risk players</pre>

## Proactive responsible gaming initiatives focused on online lottery high-risk players:

- According to the risk level of their gaming behaviour
- Based on actual gaming data (bet, duration, period of play, deposit amounts, etc.)
- Working on AI models to detect and predict excessive gaming

# Taking part in the fight against climate change and the preservation of biodiversity



- **■** FDJ has long been committed to reducing its environmental impact
  - More than ten years of action
  - Increased ambition for 2030

#### Contribution to the fight against climate change

- A commitment to achieve the SBTi reduction objective on scopes 1 & 2 (-50%) before 2025
  - Effective reduction of 59% of CO<sub>2</sub> emissions on scopes 1 & 2\* in 2021 (vs 2017)
  - **99% renewable energy sourcing** (Covered by Guarantee Origin Certificates)
  - 34% of our suppliers committed to an SBTi reduction trajectory
- **■** Contribution to carbon neutrality thanks to the financing of VCS\*\* and Gold Standard certified projects



#### Environmental objective to fight against climate change

# Reduce by half

our global carbon intensity by 2030 (all scopes)

- Acceleration of measures via a dedicated energy efficiency plan at Group sites in 2022
- Definition of a new trajectory by 2030 to align with the 1.5°C global warming target



#### Contribution to the preservation of biodiversity

#### Achievements

- Since 2012, 100% of gaming materials printed on FSC® certified paper.
- Since 2019, financing of 6 forest restoration and conservation projects
- In 2022, measurement of avoided impact on biodiversity
- **■** New ambition on biodiversity roadmap to be announced in 2023

#### Sustaining the Group's contribution to society – three main pillars

Corporate Foundation action for equal opportunities



**Support to ~250,000 people** over 2019-2022

**Strengthened commitment** €25m for 2023-2027

#### **Backing French sport**



Partnerships to support French sport and promote sport values (ethics, inclusiveness)









#### Support to national heritage



"Mission Patrimoine" games in favour of national heritage

€120m+ raised since 2018

600+ sites safeguarded or restored since launch



#### A sustainability approach to benefit all our stakeholders

Comprehensive and ambitious sustainable strategy

#### 3 priority areas:

- Responsible gaming at the heart of our activity
- New ambition on environmental challenges
- Contribution to society

#### **RESPONSIBLE GAMING**

< 2%</p>
of online lottery GGR\* from high-risk players in 2025

#### **ENVIRONMENT**

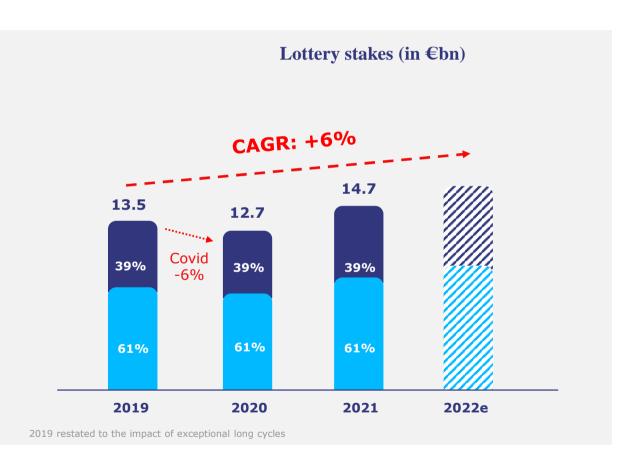
Reduce by half our global carbon intensity by 2030 (all scopes)

**ESG PERFORMANCE** 

Maintain A1+
Moody's ESG Solutions rating



#### Strong average annual Lottery stakes growth, driven by both segments

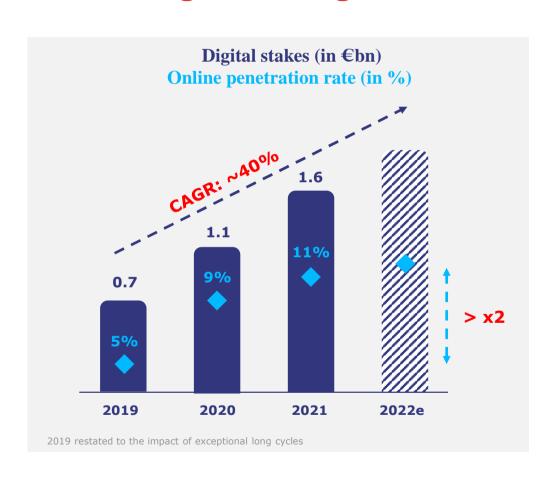


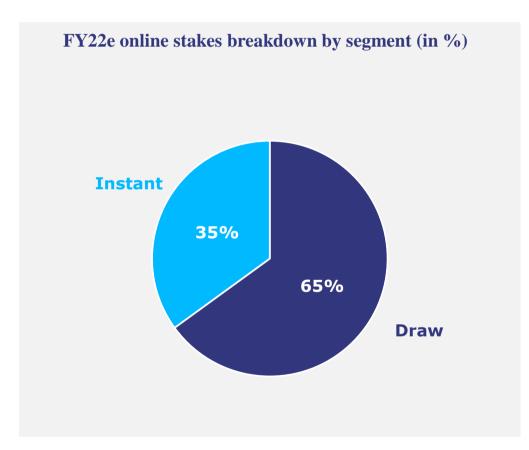
+5% CAGR draw games

+7%
CAGR instant games



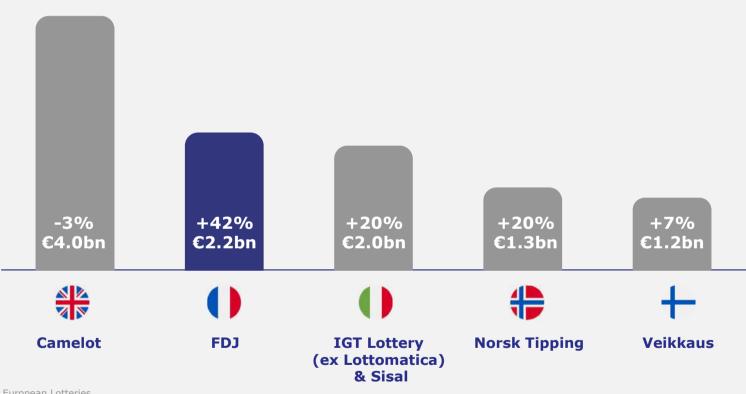
# Online penetration has more than doubled in three years, with draw games being the main driver





### FDJ, one of the largest and most dynamic European online operators

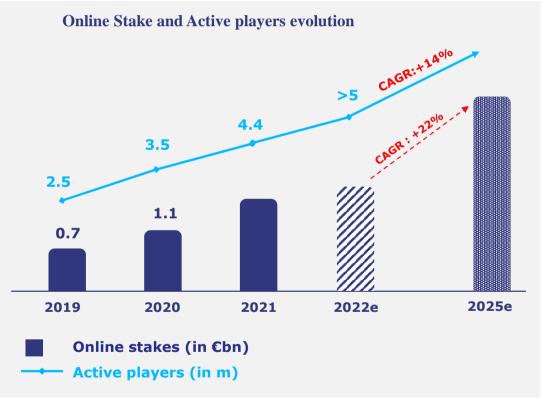
Online stakes (% change 2021 vs. 2020; 2021 stakes in €bn)





## Online growth model focused on extending our player base

2/3 of online stakes growth fuelled by player base extension



Player base extension fuelled by recruitment and reduced churn





#### Moderate average stakes growth and increased focus on player protection



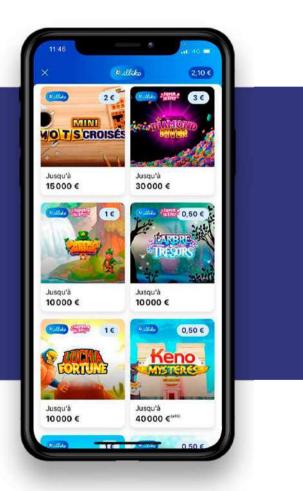


#### Comprehensive player protection, beyond regulatory requirements





#### Three key online lottery growth pillars



**Enrich game offering** 

Develop app / mobile usage

Focus on digital marketing

## Responsible lottery growth prioritising draw games

**Enrichment of draw games** portfolio with new launch FDJ & A la une Les derniers gros jackpots à ne pas louper. Mardi 05 décembre ⊕ EURO# par mois Pendant

Existing draw games portfolio optimised to maximise digital performance

Digital penetration by event category

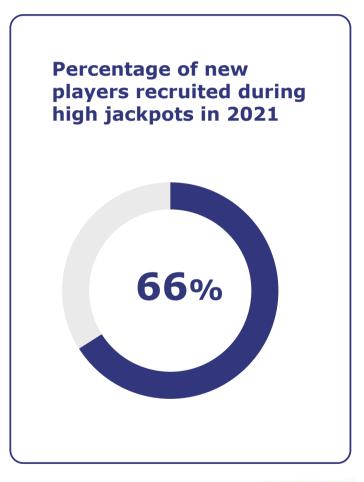
High jackpots

+5 pts

No high jackpots

High jackpots

No high jackpots



## Instant games innovation to recruit new players





# Pioneer in phygital games

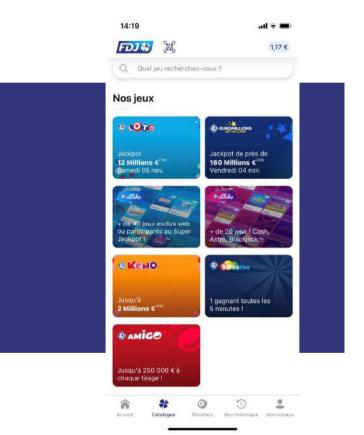


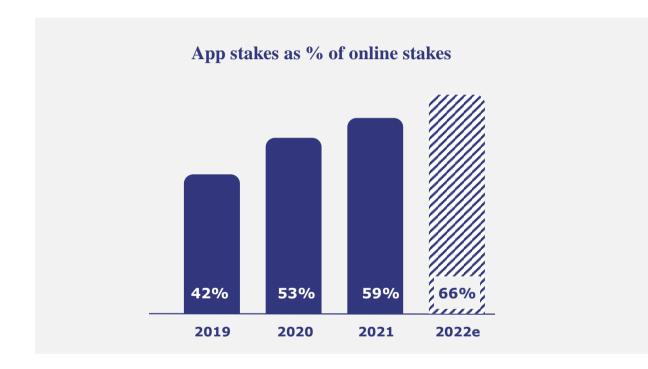




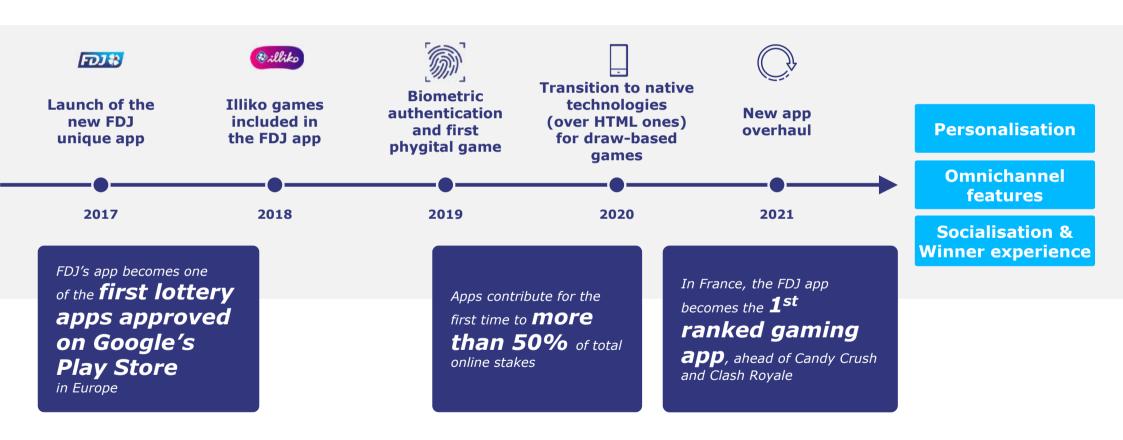


## FDJ app is the main driver of digitalisation





#### App-first strategy to increase customer value and develop loyalty





#### Customer-centric vision backed by investments in data & tech

#### **Control our recruitment value chain**

- In-house digital media strategy
- State-of-the-art ad tech solutions
- Acquisition costs control
- Anticipating cookieless



#### **Developing a proprietary martech stack**

- Responding to GDPR
- AI
- Responsible gaming
- Personalization
- Automated & segmented approach

>5m

digital customers 2022-end

Prerequisites in our omnichannel approach



#### Lottery: reinforce responsible growth levers

- Solid lottery historical performance
- Digitalisation well under way
- **■** Fuelling Group growth
- **■** Through omnichannel further development

Online lottery stakes 2022-2025 CAGR > 20%

- Increased focus on player protection
  - Of online lottery GGR from high-risk players in 2025
- Games for good causes







#### French sports betting market in 2022



#### ~6m players



**EXCLUSIVE RIGHTS** 

**PoS Sports betting**GGR €0.9bn\*
(CAGR 2019-2022e +3%)



**COMPETITIVE MARKET** 

**Online Sports betting** 

GGR €1.4bn\* (CAGR 2019-2022e +18%)

Source: FDJ \*GGR excluding bonuses



01. Strategic ambitions

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05. Finance

06. Conclusion

### Our objectives...



**Consolidate point-of-sale activity** 

# Become one of the top operators in online gaming in France





#### ... relying on comprehensive responsible gaming & player protection

# 10% of media budget dedicated to responsible gaming 100% of games tested through Serenigame matrix





100% of sales force and retailers trained on responsible gaming, fraud and money laundering

"Betting is not for minors even in a major tournament!"

## PARIONS SPORT



Player behaviour controls and analysis tools beyond regulatory requirements:

- √ Risk assessment score
- √ Self-test
- ✓ Dedicated support plan for high-risk players



# Strong support to regulatory initiatives to reinforce the current communication framework

Ahead of the FIFA World Cup 2022, regulators, main operators in France, media outlets and media associations have committed to moderate advertising and to prevent underage and excessive gambling















# **PoS** sports betting



#### PoS growth maintained within a constrained framework



- Stricter regulation for PoS (maximum player payout ratio of 76.5% vs. 85% online, no live betting, ...)
- Constant enrichment of our games & services offering
- Continued QR code success, launched in 2015



#### Seven customer-centric priorities to maintain PoS growth momentum



**INNOVATION** 

**BRAND** 

RETAIL NETWORK SUPPORT & TRAINING

**OFFER ENHANCEMENT** 

**ODDS COMPETITIVENESS** 

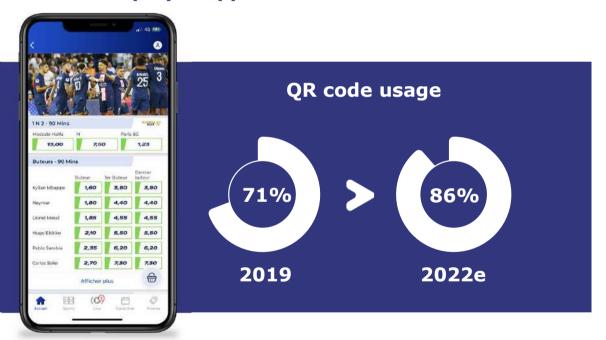
IDENTIFICATION & PERSONALISATION

**RESPONSIBLE GAMING** 



#### An innovation strategy serving our players and retailers

#### A best-in-class player app



#### A new retailer app





#### A continued enhancement of our PoS offering

# OF BETS AVAILABLE

0.5m

X 3

V1.6m

NEW PRODUCTS

Android: ~4.4/5 best in class score maintained

x 3

V1.6m

# Online sports betting & gaming



### Steady French online gaming market growth driven by sports betting

■ Online gross gaming revenue (GGR) 2019-2022 CAGR: +15%

Sports betting: +17%

Poker: +17%

Horse: +6%



Source: ANJ and FDJ; Note: GGR excluding bonuses; online gaming = sports betting + poker+ horse racing

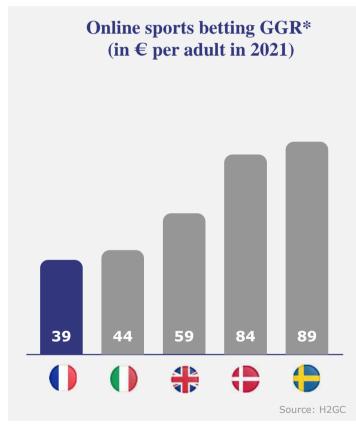


#### Sports betting growth momentum expected to continue

# **■** 2022-2025 CAGR high-single-digit to mid-teens

Based on GGR per adult in France vs. other leading European markets

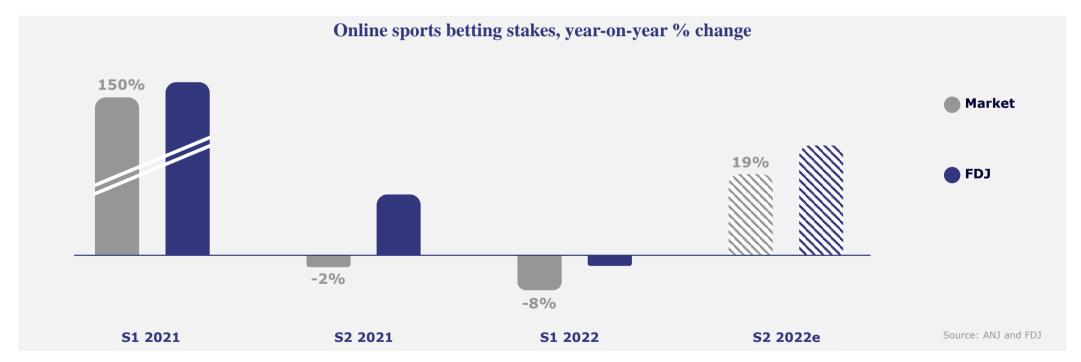




\*GGR excluding bonuses

#### FDJ has been outperforming the online sports betting market

- **■** FDJ's online sports betting GGR 2019-2022 CAGR: +26%
- Constant market share gains since 2017 regardless of recent market fluctuations



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### Six customer-centric priorities to sharpen our online edge



**DIVERSIFICATION** 

BRAND AND MARKETING ROI

**DIFFERENTIATION** 

OPERATING MODEL ENHANCEMENT

**CUSTOMER SATISFACTION** 

**RESPONSIBLE GAMING** 

# Differentiation through odds competitiveness, capitalising on our partnerships









Cotes = Odds



### Entering new segments will provide additional value opportunity



% of PSEL\* players intending to play in the new segment... % of which intend to increase their overall gaming budget

23% — 24%

29% — 16%

Source: Louis Harris 2021 study for FDJ

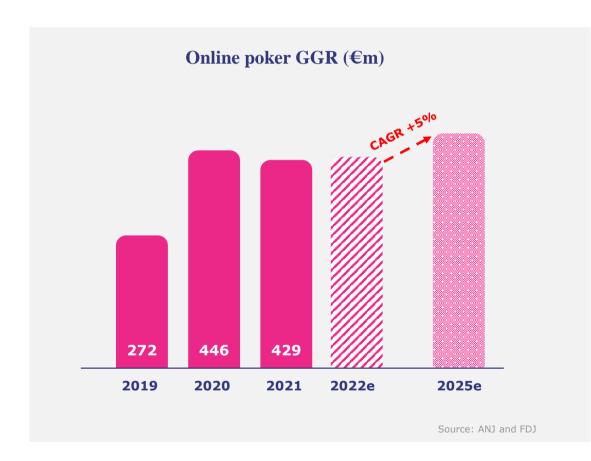
\* PSEL (Parions Sport en Ligne): FDJ's online sports betting brand

### Online poker launched in November 2022



#### An attractive market boosted by the Covid pandemic

- Player base characteristics similar to sports betting
- Reduce sports betting player churn / increase loyalty
- Develop player value
- Not related to an events calendar.

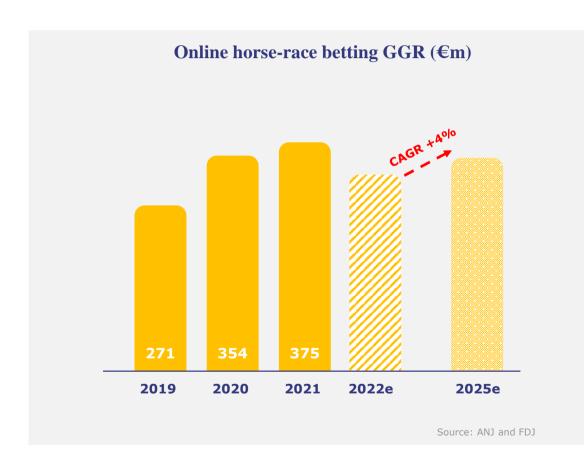


### **Horse-race betting opportunity**



#### A compelling market

- High value players
- Develop a multi-segment loyalty program to reduce churn and increase player value
- A complementary daily/yearly events calendar
- Limited recurring direct costs



### ZEturf Group acquisition to turn FDJ into an all-online-segment operator



**Major online horse-race betting operator** 

Strong, leading brand

Strengthening of FDJ's sports betting positioning and profitability

Opportunity for online gaming international development



# Sports betting & online gaming: maintain PoS momentum and develop a comprehensive online offering

- **■** Maintain PoS growth momentum
- Gain further online market share
- Add online verticals





Become one of the leading online gaming operators in France

An extensive responsible gaming & player protection



"Betting is not for minors even in a major tournament!"

Strong partnerships to leverage the brand







#### Confidence on our financial objectives



\* With Aleda and l'Addition revenue on a FY basis

#### **■** On track to achieve FY 2022 guidance

- Revenue up by more than 8%
- "Exceptional" 24% EBITDA margin
  - PoS operating leverage combined with dynamic online growth

#### Confidence in 2025 objectives

- Revenue 2022\*-2025 organic CAGR at the upper end of +4% +5%
- EBITDA margin above 25%

#### **■** Stable 2023 EBITDA margin of ~24%

Based on 2022\*-2025 revenue growth objective

#### A clear set of 2025 financial objectives

Revenue 2022\*-2025 CAGR **upper end of** +4% — +5% Online stakes 2022-2025 CAGR

> 20%

EBITDA margin

> 25%

Capex 2020-2025 (€m)

**EBITDA to FCF conversion rate** 

**Dividend pay-out ratio** 

**600** 

> 80%

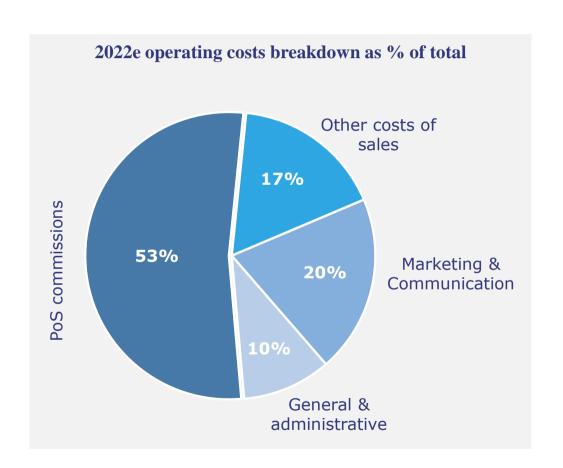
80% - 90%

### An acyclical business with a mid-single-digit long-term growth profile



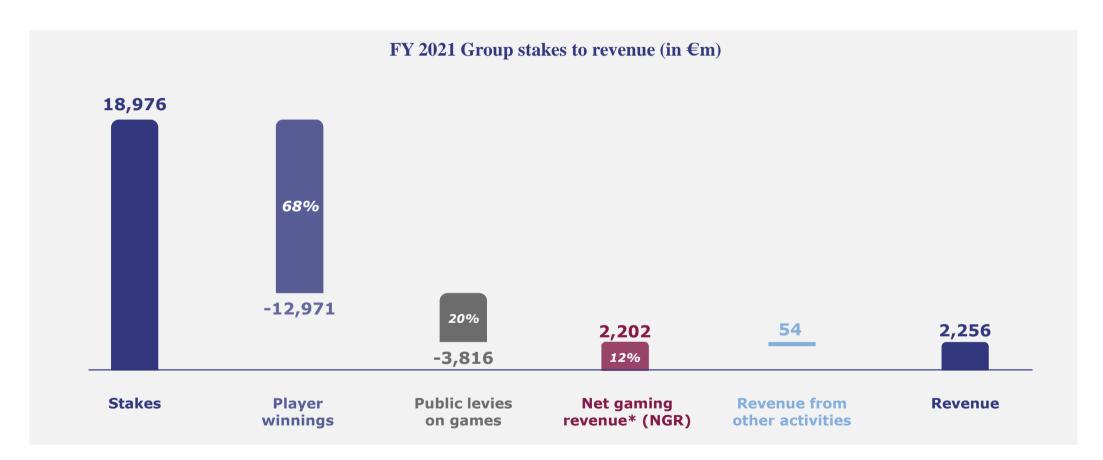


### An agile cost structure: ~60% variable



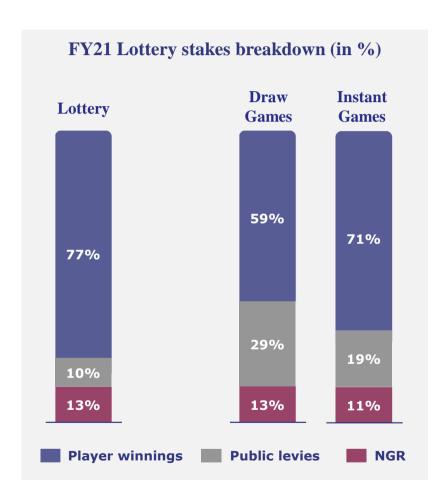
	Inflation	Savings
Outsourced services	<b>A A</b>	<b>V V</b>
Tickets & slips		
Labour		
Energy		
Advertising & promotion		<b>V V</b>
General & admin.		<b>V V</b>

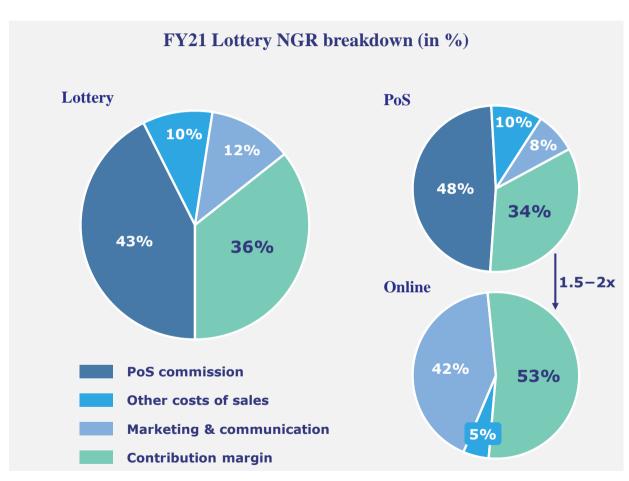
### 12% of stakes converted into net gaming revenue



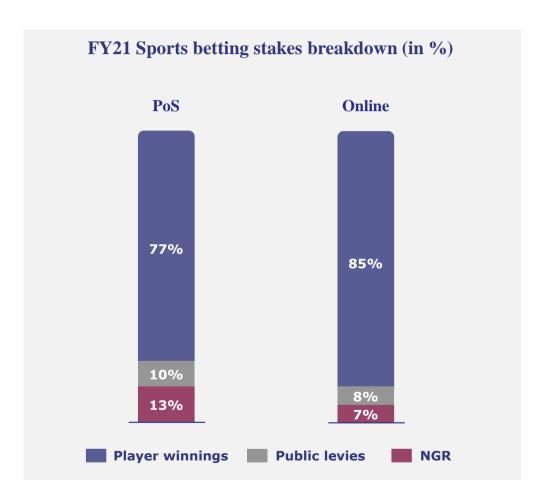
<sup>\*</sup> Including other revenue from sports betting

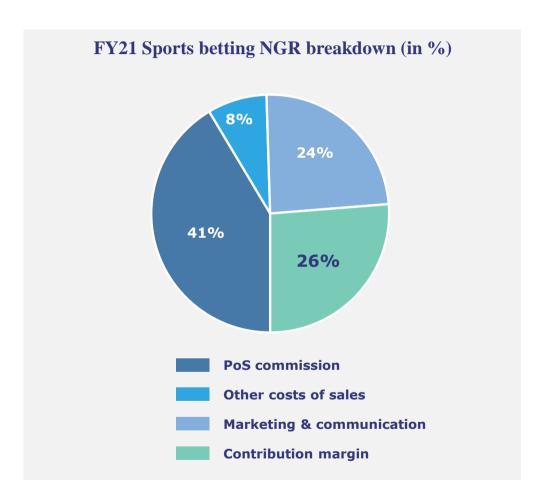
### Lottery contribution margin benefiting from online penetration





### Sports and online gaming contribution margin relying on scale-up





01. Strategic ambitions

02. Sustainability

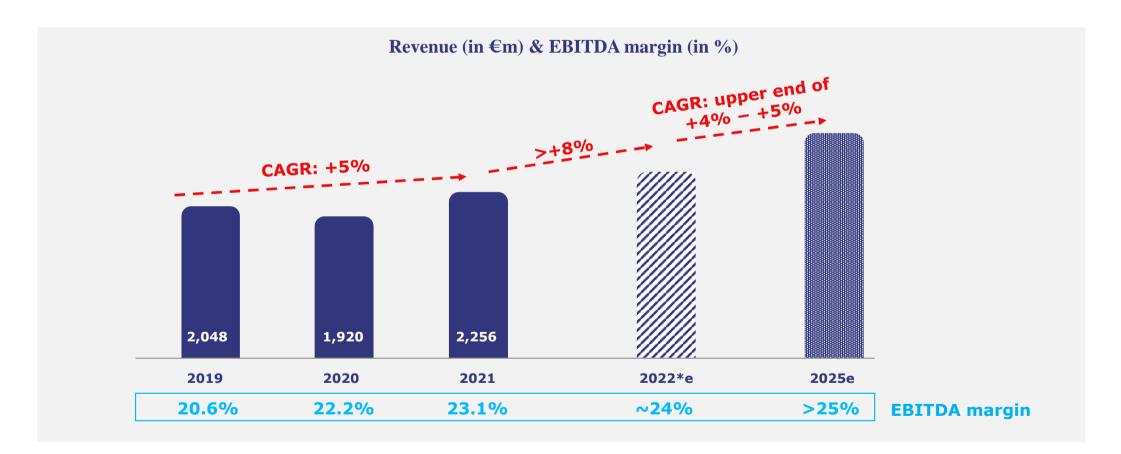
03. Lottery

04. Sports betting & online gaming



06. Conclusion

### Solid track-record backing 2025 objectives





01. Strategic ambitions

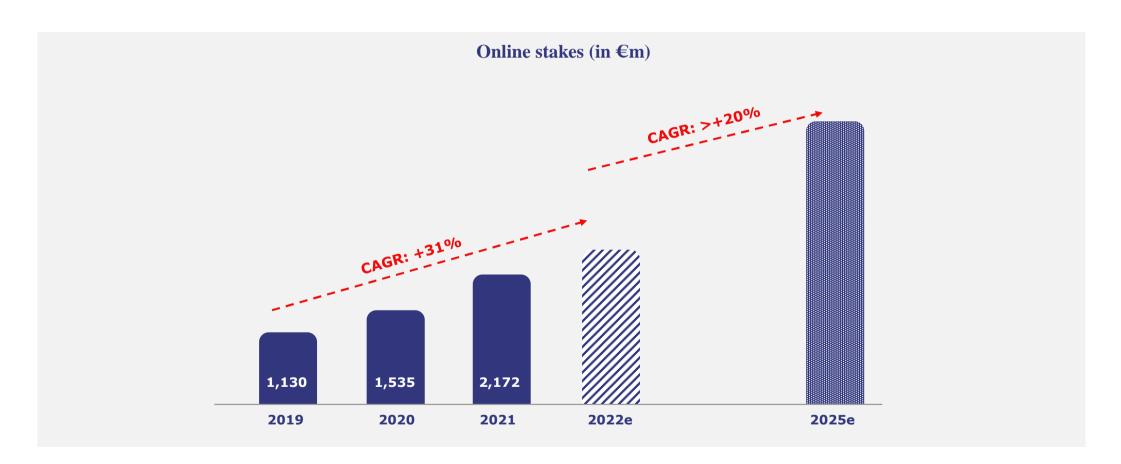
02. Sustainability

03. Lottery

04. Sports betting & online gaming



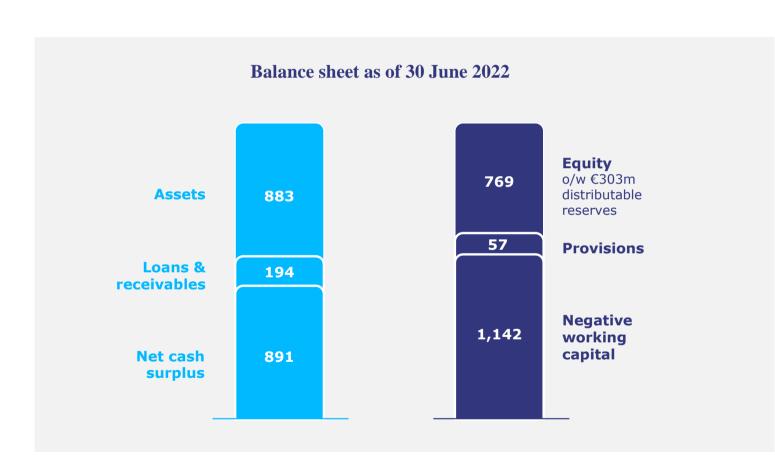
### 2025 objectives fuelled by strong online growth





### Strong FCF generation leading to a solid balance sheet

- A model structurally generating excess working capital
- Normalised EBITDA to cash conversion rate >80%
- Net cash surplus ~€900m related to operating working capital





### **Capital allocation strategy**

#### High shareholder return

Pay-out ratio increased from 80% to 80-90%

#### **Stockholder equity optimised**

Distributable reserve optimised (AGM 2021)

#### **Cautious cash management**

Limited working capital needs

#### **External growth**

From bolt-on to structuring deals Geographical expansion & diversification strengthening

Leverage up to  $\sim 2x$  net financial debt / FBITDA



#### **External growth strategy**

#### **LOTTERY**

Acquisitions, tenders, licenses

International operations

Capabilities along the value chain

## SPORTS BETTING AND ONLINE GAMING

Acquisitions, licenses

B2C operations mainly in Europe

Scale and synergies

#### **DIVERSIFICATION**

Bolt-on acquisitions

Accelerate strategy

Scale, legitimacy, expertise



#### Confidence in meeting our short-and medium-term financial objectives



Ability to offset the impact of potential macroeconomic turmoil

Online lottery operating leverage to benefit Group margin

Recurring operating cash flow generation model

Clear vision regarding external growth and capital allocation





01. Strategic ambitions

02. Sustainability

03. Lottery

04. Sports betting & online gaming

05. Finance

06. Conclusion

#### Confidence in our medium-term financial and extra-financial objectives

#### **Financial**

**REVENUE GROWTH** 

upper end of +4% - +5% CAGR 2022\*-2025 **ONLINE STAKES** 

>20% CAGR 2022-2025 **EBITDA MARGIN** 

>25% in 2025

#### **Extra-financial**

**RESPONSIBLE GAMING** 

< 2%
of online lottery GGR\*\*
from
high-risk players in 2025

**CARBON INTENSITY** 

Reduce by half our global carbon intensity by 2030 (all scopes) **ESG PERFORMANCE** 

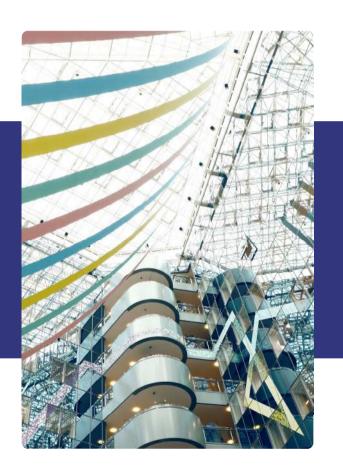
Maintain A1+
Moody's ESG Solutions
rating



<sup>\*</sup> With Aleda and l'Addition revenue on a FY basis

<sup>\*\*</sup> GGR = Gross gaming revenue is the difference between stakes and player winnings

### Looking further ahead...



Strengthen our sustainable growth model based on player protection

**Amplify our positive impact on society** 

Become a truly international player

"Gaming is our business, giving back to society is what drives us, and responsibility is our constant focus"



